

SUCCESS ON A PLATE

A team from Manweb gave a good performance when they participated in this year's Electricity Supply Industry Badminton Championships.

Finishing in the middle of their group, the team faced the usual high standard of badminton from reasonable league players to good county pairs - including Southern Electric's star player who reached the semi-finals of the All England singles a few years ago.

Manweb's team, ably led by Cheshire County player Dave Raiswell, an overhead linesman in Crewe, also managed one victory in the plate competition, losing to the eventual winner, SWEB.

The overall Championship winner was Southern Electric, who beat Swalec in a thrilling final.

This year hosted by London Electricity, the championships attracted 20 teams.

The competition took the form of a combination of ladies, men's and mixed doubles, initially in a 'pool' system, then knockout semi-finals and final.

There was also a 'plate' competition to ensure all the teams played on each of the three days of the event.



Manweb's badminton team, back row l-r, John Ashton (ex-Contracting), Dave Raiswell (Crewe), Jenny Ashton (John's wife), Derek Robinson and Bob Sheedy (both Prenton). Front row, l-r, Chris Byrne (Manweb House), Ruth Raiswell (Dave's wife) and Lesley Davies (ex-Warrington).

Next year's championships will be hosted by Yorkshire Electricity and anyone interested in representing Manweb should contact Geoff Littler on 700 2575 (internal) or 01244 652575.

Sports and Social Club news in brief

Treasure Hunt

Despite appalling weather, 17 teams took part in the popular annual Walking Treasure Hunt around Chester city centre on 28 June.

Only one team won, earning each of its four members a £10 gift token plus the Treasure Hunt shield, while a team of runners-up received 15 gift tokens.

Merseyside Activities

Liverpool has an active Sports and Social Club and anyone interested in finding out more should contact the section representatives: **Cricket:** Steve Haylet on 0151 722 5289. **Snooker:** Alex Davies on 0151 475 2004. **Bowls:** J Hignett on 0151 259 5000. **Table Tennis:** Alan Biggs on 0151 475 6302. **Football:** Mick Clancy on 0151 737

2194. **Pool:** Jimmy Kay on 0151 722 3838.

Trophy Cabinet

New 'homes' are being sought for the rightful owners of the trophies once kept in the Sports and Social Club cabinet at Manweb's former head office in Sealand Road.

The cabinet, which was too large for Manweb House, has been donated to a local school through the Learning Business, leaving a variety of trophies and cups waiting to be claimed.

Sports and Social Club Administrator Sue Linton said: "They are mainly sporting trophies that have been won over the years and we hope the rightful owners will claim them."

A list of the trophies is available from Sue, tel. 700 2081.

Draw winners

The winner of the £300 first prize in the EEIBA's May draw was retired employee R M Jackson, with the £200 prize going to J Wainwright, also retired.

The other winners were as follows:

£100 - M L MacAulay (EEIBA member); £75 - L A Carr (retired); £50 - J B Davies and R Tietzsch-Tyler (both retired); £30 - A L Carman, P J Hall, L M Hughes (all retired), L S Manning (Rhostyllen) and C Roberts (Contracting); £25 - E Jones and K A Dibble (both First Hydro), P Caslin (Rhostyllen), P C Cook (Manweb House), M E Davies (Oswestry), D G E Jones, D Nicholls, W Saunders and M Griffiths (all retired).

The previous month's winners were: £300 - K Shepherd (First Hydro); £200 - N L Williams (retired); £100 - A Myler (retired); £75 - P Jennings (Sealand Road); £50 - L Stenton (retired) and G P Griffiths (Rhostyllen); £30 - J A Harper (Liverpool), B T Stalker (First Hydro), L H J Patterson and E A Thomas (both retired); £25 - A Jones (Rhostyllen), D P Kenyon (Warrington), B Pugh (Contracting), D M Hart, J Mitchell, J Walker, R Ellis, T D Ellis, W Dunlop and G S Barker (all retired).

CONTACT

NEWSLETTER FOR MANWEB PEOPLE

JUNE 1997

Reports welcomed by Consumers' Committee

WELL ON TARGET

Manweb has published two reports which further underline the company's continuing commitment to improving customer service.

The performance of the electricity network is outlined in the Quality of Supply report, and the Energy Efficiency report describes the many initiatives being carried out to reduce costs whilst helping the environment.

Both reports have been welcomed by the Electricity Consumers' Committee for Merseyside and North Wales. Its Chairman, David Owen said: "We have long been concerned about the quality of supply in Wales and it is clear that Manweb shares these concerns and is investing heavily with the aim of reducing supply interruptions.

"The Energy Efficiency report clearly indicates Manweb is well on target to achieve its aim and for this it is to be congratulated."

Performance

The Quality of Supply report shows:

- The performance of the network across the whole of Merseyside, Cheshire and Wales is at its best for more than 10 years.

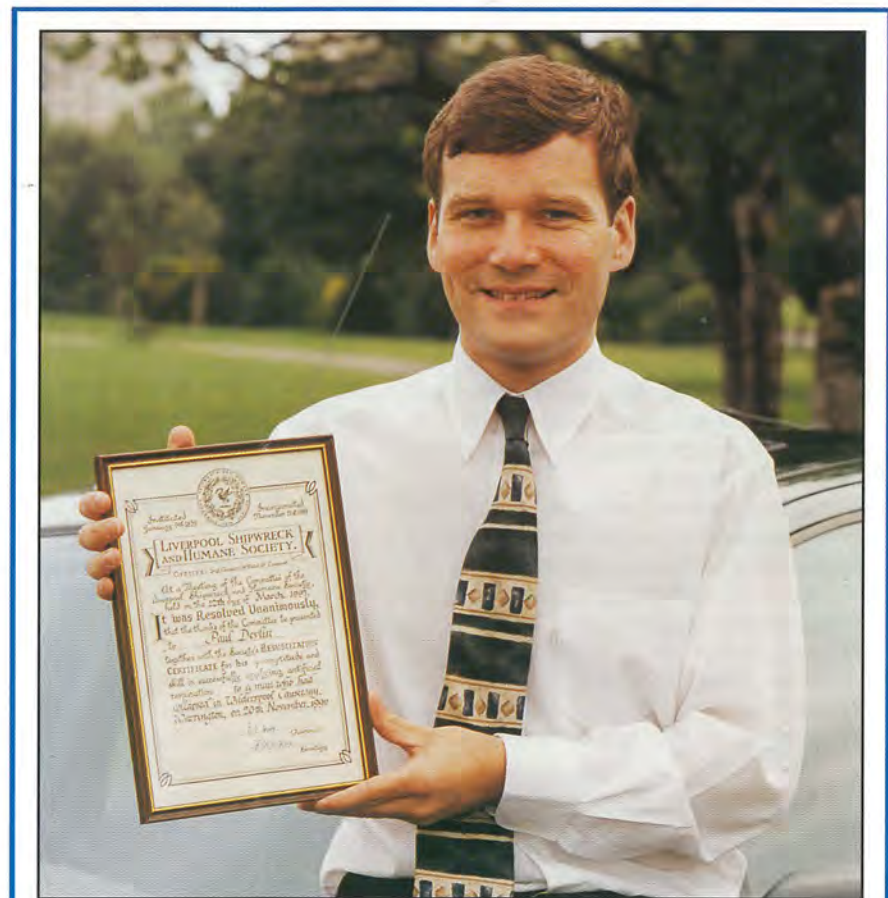
- 'Customer Minutes Lost' - when customers are without electricity - are down 12 per cent since last year to 77.5 minutes per connected customer, while the number of interruptions per 100 customers has fallen by seven per cent.

- According to a report published by OFFER in October 1996, customers in Merseyside enjoyed the highest quality of supply in the UK.

- Working on high voltage overhead lines with the power still on avoided the need for 150,000 customers to be without electricity.

- Wales Region achieved a 42 per cent reduction in pre-arranged 'customer minutes lost', where we switch the power off to carry out essential work, since last year.

Continued on page 2.



Paul is hailed a hero

Metering Operations' East Section Manager Paul Devlin has been hailed a hero after helping to save the life of a pensioner.

He was presented with a Liverpool Shipwreck and Humane Society resuscitation certificate by Cheshire's Deputy Chief Constable, Ian Holding, during a special ceremony at the Police Training Centre in Crewe.

Paul (pictured above) didn't hesitate to act when he saw an elderly man collapse on the pavement in Warrington. He stopped his car and helped to resuscitate the man, who later made a full recovery.

'Knights of the Road' - turn to page 3 for the full story.

See next month's issue for the Manweb 'It's a Knockout' photo special



Around 300 children with special needs helped the charity Live Music Now! Wales celebrate its 20th anniversary at a concert in Wrexham, sponsored by Manweb. The youngsters, from local schools, were treated to a musical performance before being given the chance to try out the instruments themselves. Manweb's Finance Director Trevor Fenwick is pictured with Lady Crickhowell, Chairman of Live Music Now! Wales, cutting a huge birthday cake., watched by some of the children.

Manweb invests in the community

Manweb's 1997/98 sponsorship and community funding programme will see a substantial investment in Merseyside, north Wales and Cheshire in the coming months.

The programme includes support for economic development initiatives, charitable organisations and a host of community and arts events which will add significant benefit to the Manweb region.

The company's Community Report, which all staff have received, outlines our commitment to the communities we serve and showing how our sponsorship has been put to good use.

"As a major north west company, we recognise we have a responsibility to the community in which we operate and a role to play in responding to local needs," said Chief Executive Charles Berry.

Quality

"Our sponsorship programme will help encourage economic regeneration and give support to a range of local initiatives aimed at improving the quality of life for people in this region.

"In addition, Manweb's charitable funding will continue the company's tradition of giving priority to projects which support older, disabled and disadvantaged people," he added.

As a member of Business in the Community's Per Cent Club, Manweb is committed to donating resources equal to at least half a per cent of pre-tax profits to the community. This includes financial support,

community

employee time and gifts-in-kind. Staff also carry out voluntary work and raise money for good causes.

Among Merseyside organisations receiving sponsorship support from Manweb this year are The Mersey Partnership, Mersey Basin Campaign, and Royal Liverpool Philharmonic Society.

Those in Wales include Urdd Gobaith Cymru at Cross Keys, the Welsh National Opera, the International Eisteddfod and the Welsh Harp Festival in Aberystwyth. In addition Mr Berry has become a CBI representative on the North Wales Economic Forum.

In Cheshire, the Chester Summer Music Festival will receive support and the company has an ongoing commitment to the Manweb Gallery at the Lyceum Theatre, Crewe, and the Manweb Studio at Chester's Gateway Theatre.

Across the region, Manweb is supporting a Citizens Advice Bureaux initiative, Age Concern organisations and will be working with groups such as Live Music Now and Wrexham-based Bitesize Theatre to bring performing arts into special schools.

The company is also supporting various initiatives which enhance the environment, such as the Mersey Basin Campaign to clean up the region's watercourses, and are working with the National Trust to underground unsightly overhead lines.

Well on target

Continued from page one

Manweb's Energy Efficiency report details the progress of our £5.5 million scheme between 1994 and 1998 to increase energy efficiency in the region.

Initiatives include a home insulation programme for 4,000 householders throughout Manweb's area, and the distribution of 100,000 low energy lightbulbs through Age Concern.

Through these and other schemes such as those aimed at business customers, Manweb has achieved 77 per cent of its four-year target of saving 330GWh - enough power to supply 40,000 electrically-heated homes for a year - whilst preventing the emission of 84,109 tonnes of carbon.

Manweb's Chief Executive Charles Berry said: "Our staff have worked hard to achieve this success and we will continue to review our targets to ensure our customers receive the highest possible quality of electricity supply.

Forefront

"We also remain committed to being at the forefront of energy efficiency initiatives.

"The nature of the terrain and vulnerability to severe weather conditions means rural networks are not as reliable as those in urban areas.

"However, we have continued to improve the quality of supply for our customers in north Wales, Shropshire and Cheshire by more effectively targeting our investments and through preventative maintenance, and we will continue to give priority to these areas.

"Our performance compares well against similar rural networks in the UK, with OFFER statistics for 1995/96 showing that several other regional electricity companies serving similar rural areas are not performing as well as Manweb."

KNIGHTS OF THE ROAD

by Jackie Unsworth

Jointer Neil Broadbent has been 'dubbed' a true knight of the road after coming to the rescue of a damsel in distress.

When he spotted a distraught young woman driver, whose vehicle had broken down at a busy junction, Neil, who is based at Rhostyllen, parked his Manweb van and went to investigate.

He quickly discovered the car had run out of petrol so, in the pouring rain, he pushed the vehicle into a side street and volunteered to go to the nearest garage for petrol.

Coincidentally, the stranded motorist turned out to be the daughter of former Manweb employee Myfanwy Davies, who used to work in Personnel at Rhostyllen.

Myfanwy said: "My daughter Julie was coming home from work in the rush hour when the car ran out of fuel. She was in a right state, because the traffic was building up behind her.



Jointer Neil Broadbent. "I'd do the same for anyone in trouble."

Impressed

"Then Neil turned up and offered to help. It was a wonderful gesture on his part. He's a real knight of the road."

Myfanwy, who has recently become a grandmother for the second time, was so impressed that she rang the office at Rhostyllen the following day to find out who the mystery hero was.



Paul Devlin.

Neil was eventually identified and when he rang Myfanwy back, he told her he would do the same for anyone in trouble.

"I would hope most people would help someone in difficulty," said Neil.

Meanwhile, the prompt actions of Metering Operations East Section Manager Paul Devlin, featured on page one, have been officially recognised.

Paul stopped his car and went to help an elderly man, who had collapsed on the pavement near Manweb's Warrington office.

After using his mobile phone to summon an ambulance, Paul and another man, who is believed to have been an off-duty police officer, carried out cardio pulmonary resuscitation (CPR).

"My CPR is a bit out of date, and ironically I was due to have a refresher course a couple of weeks later," said Paul. "But between us we managed to keep him going until the paramedics arrived and took over.

"The police rang me the following day and told me the man had recovered. It wasn't a heart attack, as we'd originally thought, but he had suffered some sort of heart abnormality.

"They also told me they would be putting my name forward for a resuscitation award, which was a total surprise," he said.

Paul, who is based in Liverpool but who covers the whole of Merseyside, Warrington, Crewe, Prenton and Chester for Metering Operations, received his award from Cheshire's Deputy Chief Constable, Ian Holding, during a ceremony at the Police Training Centre in Crewe.

He said: "I did my CPR training many years ago, as a requirement of the job. All authorised personnel have to do this, but you never really expect to have to use it!"

Tile thieves caught on camera

Manweb House security guard Michelle Rigby 'zoomed' into action when she spotted late night intruders in a neighbouring building.

She trained a video camera on the two men and filmed them as they loaded boxes of tiles onto a wheelbarrow and then transferred them into the boot of their car, before speeding away.

Zooming in with the camera, Michelle was able to get close-up shots of the two men and their

vehicle registration number, which later enabled the police to identify and arrest them.

The tape is now being held by the police as evidence.

In her incident report, Michelle said she had become suspicious when she saw a car pull up outside the building, which is still being constructed, and one of the men climbed up the fire escape stairs to get inside.

"I had trained the camera on the

building as soon as the car pulled up," she said.

Her quick-thinking earned Michelle praise from her boss, Wardell Security Manager Martin Squires, who said: "She did absolutely brilliantly to capture everything on camera for the police. Although our job is to look after Manweb premises, we always try to be good neighbours by keeping an eye on the properties nearby. Hopefully, their security guards do the same for us."



Winning pupils from Heswall County Primary School receive the Manweb Challenge Shield from Cheshire Region Construction Manager Mike Cahill (centre). Also pictured are (l-r) Community Relations Co-ordinator Jane Hall, Regional Operations Control Engineer Nick Johnson, organisers Marylyn Walton and Andy Collins, and teacher Martin Harris.

Young engineers solve CACTI's prickly problem

A technology project called CACTI turned out not to be a prickly subject for budding young engineers from the Wirral.

Pupils from eight local primary schools took part in the Calday And The Community Technology Initiative, in which they were set a challenge to design an electrically-powered buggy.

Held at Calday Grange Grammar School, Wirral, the initiative was organised by Marylyn Walton, of Cheshire Region's Operations Help Desk, and Calday Grange Technology Teacher Andy Collins. The project underlined Manweb's commitment to promote links between business and education.

The first prize of £250 and the Manweb Challenge Shield went to a team from Heswall County Primary School, who called themselves the 'Fab Five' and named their buggy the 'Manweb Mole'.

Second prize of £150 was awarded to St Bridget's CE Primary School, West Kirby, and the £50 third prize

went to Pershore House School, Prenton. Each of the eight schools that participated will receive an educational package based on electricity and its uses.

The children's designs were judged by Cheshire Region's Construction Manager Mike Cahill, Regional Operations Control Engineer Nick Johnson, Community Relations Co-ordinator Jane Hall, and Marylyn Walton.

Initiative

Marylyn said: "We were impressed with the winning team's idea for a Manweb mole. There had been no information given on the day about the mole Manweb uses for trenchless technology, so their design showed a certain amount of initiative."

Cheshire Regional Manager Steve Wood said: "This is an excellent way for the company to build links with the community, whilst encouraging youngsters to understand more about electricity."

BRIGHT SPARKS ARE SET A TOUGH CHALLENGE

MANWEB HOPES TO ENCOURAGE MORE STUDENTS TO CONSIDER ENGINEERING AS A CAREER BY SETTING THEM A TOUGH PROBLEM TO SOLVE.

SARAH BATLEY FINDS OUT MORE ABOUT THE ENGINEERING TEAM CHALLENGE

More than 500 students, aged 16 to 19, will take part in the Manweb-sponsored Engineering Team Challenge, in which they will be asked to solve an electrical engineering problem in 90 minutes.

Schools in north Wales are now being asked to sign up for the Challenge, which will be held in Bangor, Deeside and Newtown in October.

Manweb sponsored the Challenge in its early years, when it was known as the Sixth Form Conference. The company has agreed to mark the tenth anniversary by again sponsoring the event, under its new name.

It is organised by the Engineering Centre for Wales, the North Wales Training and Enterprise Council (CELTEC) and Powys TEC.

The Challenge is aimed at encouraging young people to choose engineering as a career and has been supported by Manweb, through its ScottishPower Learning division, as part of its commitment to the Year of Engineering Success.

This is a UK-wide scheme which aims to heighten people's awareness of the contribution that engineering plays to the country, and to encourage students to select engineering courses.



Manweb graduate trainee engineers Kate Boon and Phil Manley, who devised the auto recloser problem sixth-formers will tackle in the Engineering Team Challenge.

The task the students will be set has been designed by Manweb graduate trainee engineers Kate Boon, who is based in Oswestry, and Liverpool-based Phil Manley.

Phil was involved in piloting a task for the Conference in the late 1980s which sparked his schoolboy interest in electrical engineering.

Future

Manweb's Chief Executive Charles Berry said: "Young people are the future of this country.

"We would like to encourage them to consider both the importance that engineering plays to the success of the country, and how they can contribute to that success.

"We have been involved with training, at all stages, for many years and we are also committed to supporting community initiatives. Therefore we at Manweb are delighted to be able to bring all these areas together by sponsoring the Engineering Team Challenge for Students."

"The task the students will be set has been designed by Manweb graduate engineers Kate Boon and Phil Manley..."

When Manweb needed to set a suitable problem for the students taking part in the Engineering Team Challenge, who better to devise the task than two of the company's own graduate trainee engineers, Kate Boon and Phil Manley?

Phil, 23, has almost completed his two-year training scheme with Manweb, having spent time working in various sections across the distribution business. Currently based in Merseyside Region, he hopes to become 'senior authorised' by September.

Originally from Bromborough on the Wirral but now living in Chester, Phil was educated at Wirral Grammar School for Boys and the University of Birmingham, where, after four years, he gained an MEng (Hons) degree in Electronic and Electrical Engineering.

"The reason I think I became an engineer was because I viewed engineering as the study of how things worked and why things did what they did," he said. "I was always interested in how things worked. A strong interest in physics at school also probably helped. Engineering is, however, the practical side, with physics being the theoretical side."

The project Phil and Kate came up with - an automatic recloser problem - had to be Manweb-related but also loosely based upon the school curriculum. It also had to be something which could be done within a set time.

Cardboard

Phil said: "Did I do anything similar at school? I had to build a bridge from straws, cardboard, string and other materials when I was of a similar age, and my school was chosen as one of the pilot schools for the great egg race Manweb entry that year."

Meanwhile Kate, 24, who is currently based at Oswestry Depot, will complete her two year graduate engineering training programme in September, although she was first employed in 1991 as a sponsored undergraduate engineer, working in various locations during summer vacations.

Educated at The Queens School, Chester, and at Oxford University on the four-year Engineering Science (MEng) course, Kate decided to become an engineer because she was keen on maths as a youngster but wanted a practical use for it.

She said: "Many of the students participating in the Engineering Team Challenge will have experienced an auto reclose, but possibly won't have given much thought to it other than having to reset their clocks!"

"The cost of setting up the challenge is around £1 per student for materials, and is therefore not too expensive.

"There are several solutions to the problem - we'd expect to see 20 different solutions from 20 different groups."



Chief Executive Charles Berry (centre) presents the winners' trophy and £3,000 charity money to Merseyside Regional Manager Bill Tubey and Safety Co-ordinator Christine Parker.

Staff congratulated for a tremendous achievement

Manweb's staff have been congratulated for a "tremendous achievement", after OFFER received NO complaints about the company during the first two weeks of June.

For the whole of the month OFFER received only 12 complaints, compared with 30 in June 1996.

Chief Executive Charles Berry said: "We believe this is the first

time we have ever had a fortnight free of complaints, and it is a positive indication that our hard work in reducing customer complaints is paying off."

And the trend looks set to continue.

In April, May and June 1996 there were a total 99 complaints, while in the same period this year there has been a 43 per cent reduction to just 56.

Campaign ends on a high note

Manweb's Safety First campaign ended on a high note when the company awarded £3,000 to Merseyside Region and £1,000 to Manweb Contracting, to donate to local charities.

The awards were in recognition of the high safety performance of staff in these two areas of the business.

In addition, top performing Merseyside Region was presented with the Manweb Chief Executive's cup to mark the achievement of staff.

The Safety First campaign ended in March and operating divisions are now running their own safety schemes.



Manweb Contracting Director Allan Littler (left) and Regional Manager for Major Contracts, Guy Wilcox (right) receive their £1,000 award from Charles Berry.

Going for gold

Manweb's improving safety performance has been officially recognised by ROSPA, the Royal Society for the Prevention of Accidents.

At a recent ceremony in Birmingham, the ScottishPower group picked up eight ROSPA awards - including a silver award for Metering Operations, and bronze awards for Cheshire and Merseyside regions, and for Manweb Contracting.

Wales Region is on target to achieve a bronze award this year. Meanwhile, Metering is going for gold, and Cheshire, Merseyside and Contracting hope to step up to silver status.

Performance commended

Manweb has been highly commended in the ScottishPower group's annual safety competition.

The winner of the ScottishPower Chief Executive's Shield for outstanding safety management is Generation Wholesale Division, while the cup for the business considered to have shown the greatest improvement in safety has gone to Technology Division, with Manweb and ScottishTelecom highly commended in this section of the competition.



Revving up for the launch of Power Systems' Supersafe 2000 scheme in Cheshire Region are Regional Manager Steve Wood (in the driver's seat) and members of his team, from l-r, Site Incident Manager Nigel Hughes, Regional Maintenance Engineer Steve Chantler, Regional Construction Manager Mike Cahill, Regional Operations Manager Jim Henderson, Warrington Construction Manager John Burns and Central Operations Manager Phil Ramsey. Merseyside and Wales Regions have also held local Supersafe 2000 launches.

Belgium - a chocoholic's dream

Fancy indulging in a luxury weekend in Brussels and taking an alternative look at this famous city via a mouthwatering tour of its chocolate shops?

Short break specialists Travelscene (ABTA V5889 ATOL 034) are offering Contact readers a two-night break in an impressive four star hotel on Avenue Louise, right in the heart of the Belgium capital, for just £99 per person.

The offer includes a free 24-page Chocolate Lover's Guide to Brussels.

This cosmopolitan city is also a gourmet and beer connoisseur's paradise, boasting many excellent restaurants and a multitude of privately

owned breweries. Discover Brussels' rich history by visiting the Grand Place, which combines Gothic Renaissance and Baroque in one splendid square.

Around the Grand Place are tiny streets lined with restored Renaissance or Belle Epoque houses.

The bargain price of just £99 per person includes a return standard class reserved seat on Eurostar from London Waterloo to Brussels until 31 August 1997, two nights' accommodation on

room-only basis (based on two adults sharing) and Travelscene's Chocolate Lover's Guide to Brussels with discount vouchers at selected chocolate shops.

You can extend your visit for just £20 per person per night.

All holidays are subject to availability. Insurance must be purchased separately, but can be arranged at the time of booking.

Booking terms and conditions apply, as per the Travelscene Eurostar brochure.

For further details, or to book this bargain break, call Travelscene on 0181 427 4445, quoting reference number BM04.

Fun for all the family

"Does he bite?" Painter Charlie Jones, from Southport Depot, asks during a chat with Occupational Health Adviser Andrea Snagg at Merseyside Region's recent Family Safety Fun Day.

Organised by Safety Co-ordinator Christine Parker, the event at Manweb's office in Lister Drive, Liverpool, attracted around 250 members of staff and their families, who enjoyed a range of activities.



Luck of the draw

The lucky winners of our Contact Summer Special competitions have now been drawn, and tickets are now on their way to the following readers:

Jools Holland/West End Concert

Tim Johns, ScottishTelecom, Warrington; Elizabeth Boswell, retired, Chester; Paula Webster, Manweb House; Sally-ann Gildea, Rhostyllen; Samantha Brand, Rhostyllen; David Hughes, Manweb House.

Pet Detective Wordsearch (Chester Zoo)

Miss M Burdis, retired, Flint; Rebecca McRae (aged 6), Chester; Ian Higgins, Rhostyllen; G Edwards, Contracting; F Cliffe, retired, Nantwich; Paul Lock, Rhyl; Alan Facy, retired, Knutsford; Owen Edwards (aged 9), Gresford; H Williams, retired, Birkenhead; G Parry, Caernarfon.

Search is on for unsung heroes

The search is on for the 1997 Community Champions, and Contact readers are invited to play a part in this annual Manweb-sponsored award scheme.

If you know of a special person or group in your local community deserving recognition for their good deeds, contact Jan Cahill in Corporate Communications, tel 700 2091 (internal) or 01244 652091, for further details about how to nominate them.

This year's award scheme, now in its ninth year, has been extended to not only cover Chronicle Newspapers' area (Chester, Flintshire, Ellesmere Port, South Cheshire, Mid Cheshire and Runcorn/Widnes), but also the North Wales Independent Press region (Holyhead, Anglesey, Caernarfon, Bangor, Llandudno, Colwyn Bay, Llanwrst, Vale of Conwy and Vale of Clwyd).

The categories are Champion Man, Woman, Youngster, Environmentalist and Group of the Year, and the winners will receive their awards at glittering ceremonies in Chester and Abergele later this year.

Physio service

As part of Manweb's commitment to the well-being of its employees, the Occupational Health Department has launched a physiotherapy service, available free of charge to staff.

Physiotherapists will be providing treatment at set times on certain days of the week at Manweb's offices in Rhostyllen, Prenton and Warrington.

Arrangements have also been made with physiotherapy clinics in Aberystwyth, Crewe, Chester and Colwyn Bay to provide treatment for Manweb staff.

Clinics will also be established in Oswestry and Caernarfon.

For further details about the scheme, and its availability in your location, contact Occupational Health Adviser Andrea Snagg on 740 2125.